

### My Ticket Detail

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Ticket #8778790

**Ticket Status:** closed  
**Department:** Support  
**Create Date:** Friday, May 9, 2025, 1:31 am  
**Subject:** Youtube not running in website  
**Managed Support:**

**Name:** Ravindra  
**Email:** parihar.r88@gmail.com  
**Domain:** kanhasoftware.com  
**Main Product:** kanhainfotech.securehostdns.com : Hosting Raja Cloud  
**Phone:** 7838105054

Friday, May 9, 2025, 1:31 am
Attachments : <a href="#">681d0b1985f6e_pms.PNG</a>
<p>Dear Sir,</p> <p>I uploaded a YouTube link on the website, which works properly on my local machine. However, after uploading it to the server, it does not display. Please check.</p> <p>Domain Name: poojamodelpublicschool.com</p>
Friday, May 9, 2025, 3:59 am - Karthik T
<p>Kindly share the valid server username and password</p> <p>Kindly Share your password in the password field (red color box).</p> <p>Login to client area and open the ticket to paste your password. DO NOT share your password in this email reply.</p> <p>To learn more: <a href="https://www.hostingraja.in/how-to-share-my-server-password-with-hostingraja-technical-team/">https://www.hostingraja.in/how-to-share-my-server-password-with-hostingraja-technical-team/</a></p>
Friday, May 9, 2025, 8:07 pm
Please check , its urgent
Saturday, May 10, 2025, 2:07 am - Karthik T
<p>Dear Client,</p> <p>As per our recent checks, we have resolved the issue you reported. Kindly verify from your end and let us know if everything is functioning as expected.</p> <p>For your reference, please find the attached screenshot below:</p> <p><a href="https://ibb.co/rWFSK16">https://ibb.co/rWFSK16</a></p> <p>Thanks &amp; Regards</p> <p>Support Team</p>
Saturday, May 10, 2025, 5:13 pm
Attachments : <a href="#">video.PNGpms-video.PNG</a>
<p>Dear Sir,</p> <p>Dear Sir,</p> <p>I uploaded a YouTube link on the website, which works properly on my local machine. However, after uploading it to the server, it does not display. Please check.</p> <p>Its not resolved permanently,</p> <p>Please resolved the issue permanently.</p> <p>Domain Name: poojamodelpublicschool.com</p>
Saturday, May 10, 2025, 7:08 pm
Attachments : <a href="#">pmps.PNG</a>

Dear Sir,

I have facing same problem ,

I uploaded a YouTube link on the website, which works properly on my local machine. However, after uploading it to the server, it does not display. Please check.

Domain Name: poojamodelpublicschool.com

Saturday, May 10, 2025, 7:28 pm

Attachments : [pmps.PNG](#)[pmps-video.PNG](#)[pmps.PNG](#)[pmps.PNG](#)

Dear Sir,

I have facing same problem ,

I uploaded a YouTube link on the website, which works properly on my local machine. However, after uploading it to the server, it does not display. Please check.

Please resolved the issue permanently.

Domain Name: poojamodelpublicschool.com

Sunday, May 11, 2025, 12:37 am

Attachments : [pmps.PNG](#)[pmps.PNG](#)

Dear Sir,

I have facing same problem ,

I uploaded a YouTube link on the website, which works properly on my local machine. However, after uploading it to the server, it does not display. Please check.

Please resolved the issue permanently.

Domain Name: poojamodelpublicschool.com

Sunday, May 11, 2025, 12:39 am

Attachments : [pmps.PNG](#)[pmps.PNG](#)

I have send the mail many time but not the resolved the issue and not received the any confirmation.

Sunday, May 11, 2025, 6:54 am - Karthik T

Dear Client,

Upon checking, we found that the videos embedded on your website were using insecure http:// links. Since your website is secured with HTTPS, modern browsers block any mixed content (i.e., loading insecure resources on a secure page) for security reasons. This is why the embedded YouTube videos were not displaying correctly.

We have identified the affected URLs and recommend updating all YouTube embed links from http:// to https://. For example:

Before:

After:

Refer to the screenshot.

<https://ibb.co/3yK11M9T>

This small change will ensure that your video content loads securely and displays properly across all modern web browsers.

Thanks & Regards

Support Team

Sunday, May 11, 2025, 6:55 am - Karthik T

Dear Client,

Upon checking, we found that the videos embedded on your website were using insecure http:// links. Since your website is secured with HTTPS, modern browsers block any mixed content (i.e., loading insecure resources on a secure page) for security reasons. This is why the embedded YouTube videos were not displaying correctly.

We have identified the affected URLs and recommend updating all YouTube embed links from http:// to https://.

Refer to the screenshot.

<https://ibb.co/3yK11M9T>

<https://ibb.co/v6M5DN36>

This small change will ensure that your video content loads securely and displays properly across all modern web browsers.

Thanks & Regards

Support Team

**Ticket will be reopened on message post**

Enter Message (Don't provide your password in message box. Use Next box to provide your server password)\*

DONT ENTER YOUR SERVER  
PASSWORD HERE.

If you want to share password please enter here:

Enter your server password details here.

**(Information entered here will be encrypted and stored, it will be destroyed in 24 hours (or) when ticket is closed)**

Attachment:

No file chosen

**(Upload only jpg, png, txt, doc, docx, pdf files only)**

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